

**Provider Agreement
Attachment A**

- ❑ **Personal Emergency Response System (PERS)** is an electronic device connected to a client's telephone line. In an emergency, it can be activated either by pushing a small button on a pendant, pressing the help button on the console unit, or by an adaptive switch set-up. When the device is activated, a person from the 24-hour-a-day, seven-day-a-week central monitoring station answers the call, speaks to the client via the console unit, assesses the need for help, and takes appropriate action. PERS includes all four of the following requirements:
- in-home medical communications transceiver;
 - remote, portable activator;
 - central monitoring station with backup systems staffed by trained attendants 24 hours a day, 7 days a week; and
 - current data files at the central monitoring station containing pre-established response protocols and personal, medical, and emergency information for each client.